

Employee Assistance Program (EAP)

The EAP is a confidential, professional counseling service designed to help you and your family resolve issues that affect your personal lives or interfere with job performance. You may call the EAP 24/7 for help with issues such as anxiety or depression, substance or alcohol abuse, emotional and physical abuse, domestic conflict, and other issues.

When you or an immediate family member calls the EAP, you will speak with a professional counselor who will listen to your concern and, if warranted, refer you to an appropriate counselor in your community. You can attend up to three in-person counseling sessions with a program counselor at no cost to you before your referral. If you require additional counseling, you will be responsible for any fees. Expenses for subsequent counseling may be covered by other Citi health plans.

All EAP services are completely confidential.

The EAP is a core benefit available to all benefits-eligible employees. You do not have to enroll or make any contributions to use this benefit. Citi provides an employee assistance program through a contract with Harris Rothenberg International, LLC.

Contact the EAP as follows:

1-800-952-1245

TTY: 1-800-256-1604

www.harrisrothenberg.com

Username: resources

Password: for_you