

For information about these topics, plans, or programs	Contact	Telephone number/website
Dependent Day Care Spending Account (DCSA)	Citi Benefits Center	Call ConnectOne at 1-800-881-3938 . From the ConnectOne main menu choose the “health and welfare benefits” option. Visit YBR™ through Total Comp@Citi at www.totalcomponline.com . On YBR™, click “Dependent Care Spending Account” under “Health and Insurance.”
Disability To report a disability or apply for a Family Medical Leave	MetLife	Call ConnectOne at 1-800-881-3938 . From the ConnectOne main menu choose the “disability” option, or; Contact MetLife directly at 1-888-830-7380 . Visit the MetLife MyBenefits website through TotalComp@Citi at www.totalcomponline.com .
Employee Assistance Program (EAP)	Harris, Rothenberg International (HRI)	1-800-952-1245 1-800-256-1604 (TDD) Outside the United States, call collect to 212-422-8847 . www.hriworld.com User ID: resources Password: for_you
General information Eligibility, enrollment, general information about health and welfare benefits, qualified changes in status, and continuing coverage after a termination of employment or while on a leave of absence	Citi Benefits Center	Call ConnectOne at 1-800-881-3938 . From the ConnectOne main menu, choose the “health and welfare benefits” option. Visit YBR™ through TotalComp@Citi at www.totalcomponline.com .
Group Universal Life (GUL)	MetLife	1-888-830-7380 Visit the MetLife MyBenefits website through TotalComp@Citi at www.totalcomponline.com .
Health and insurance coverage verification for: <ul style="list-style-type: none"> > Child support > Medicaid or other premium assistance > Medicare > Social Security Administration > Etc. 	Citi Benefits Center	Call ConnectOne at 1-800-881-3938 . From the ConnectOne main menu, choose the “health and welfare benefits” option.

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Health Care Spending Account (HCSA)	Citi Benefits Center	Call ConnectOne at 1-800-881-3938 . From the ConnectOne main menu choose the “health and welfare benefits” option. Visit YBR™ through TotalComp@Citi at www.totalcomponline.com . On YBR™, click “Health Care Spending Account” under “Health and Insurance.”
Health Savings Account (HSA)	ConnectYourCare	1-888-846-6414 www.connectyourcare.com
HIPAA Certificate of Creditable Coverage	Citi Benefits Center	Call ConnectOne at 1-800-881-3938 . From the ConnectOne main menu choose the “health and welfare benefits” option.
Insurance > Basic Life > Basic Accidental Death and Dismemberment (AD&D) > Business Travel Accident/Medical	Citi Benefits Center	Call ConnectOne at 1-800-881-3938 . From the ConnectOne main menu, choose the “health and welfare benefits” option. Visit YBR™ through TotalComp@Citi at www.totalcomponline.com .
Limited Purpose Health Care Spending Account (LPSA)	Citi Benefits Center	Call ConnectOne at 1-800-881-3938 . From the ConnectOne main menu, choose the “health and welfare benefits” option. Visit YBR™ through TotalComp@Citi at www.totalcomponline.com . On YBR™, click “Limited Purpose Health Care Spending Account” under “Health and Insurance.”
Live Well at Citi Program	Health Advocate, RedBrick Health and medical carriers	1-866-449-9933 1-855-814-5595 (RedBrick) Visit the Live Well at Citi section.
Long-Term Care (LTC) insurance	John Hancock Life Insurance Company (U.S.A.)	1-800-222-6814
Medical (HMOs)	Various sources	Refer to the list at https://www.citibenefitsonline.com/cit-1d1-health-medical-eds-web-ac.html .
Medical (non-HMO plans)	Aetna (ChoicePlan 500, High Deductible Health Plan)	1-800-545-5862 1-800-628-3323 (TDD) www.aetna.com
	Anthem BlueCross BlueShield (ChoicePlan 500, High Deductible Health Plan)	1-855-593-8123 www.anthem.com
	Oxford Health Plan (PPO plans in CT, NJ, and NY tri-state area only)	1-800-396-1909 https://www.oxhp.com/Member/MemberPortal/

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<p>Prescription drug program (ChoicePlan 500, High Deductible Health Plan, and Oxford PPO)</p> <p>To refill an Express Scripts Home Delivery prescription using the automated system, for instructions on how your physician can fax your prescription to the Express Scripts Pharmacy, and to arrange credit card payment for all your Express Scripts Home Delivery pharmacy service orders</p>	Express Scripts	<p>1-800-227-8338 1-800-899-2114 (TDD) https://member.express-scripts.com/preview/citigroup2014 (public site for Citi employees or prospective members) www.express-scripts.com (participants only)</p>
For prior authorization		1-800-224-5498
Supplemental AD&D insurance	MetLife	<p>1-888-830-7380 Visit the MetLife MyBenefits website through TotalComp@Citi at www.totalcomponline.com</p>
Transportation Reimbursement Incentive Program (TRIP)	Citi Benefits Center	<p>Call ConnectOne at 1-800-881-3938. From the ConnectOne main menu, choose the "health and welfare benefits" option. Visit YBR™ through TotalComp@Citi at www.totalcomponline.com. On YBR™, click "Transportation Reimbursement Incentive Program (TRIP)" under "Health and Insurance."</p>
<p>Vision Plan For Plan information and laser vision correction providers/arrangements</p>	Aetna	<p>1-877-787-5354 Non-Members: www.AetnaVisionOE.com/avp1 Members: www.aetnavision.com</p>
Workers' Compensation	Constitution State Services Co.	1-800-243-2490
Work/Life Program	Health Advocate	<p>1-866-449-9933, select option #2 www.healthadvocate.com/citiworklife (no password required)</p>

CITI ON-SITE MEDICAL CLINICS	
Jacksonville, FL	
14000 Citicards Way	904-954-8262
Medical emergency number	904-954-8911
Tampa, FL	
Citibank Center, Bldg. C	813-604-4333
Medical emergency number	611
Jersey City, NJ	
480 Washington Blvd., 8 th Floor	201-763-1111
Medical emergency number	201-763-0263
Warren, NJ	
283 King George Road, Bldg. C	908-563-5400
Medical emergency number	908-563-5412
New York City	
399 Park Ave., Level A/Zone 11, New York City	212-559-3981
Medical emergency number	212-559-4357 (5-HELP)
111 Wall St., 23 rd Floor, Zone 12, New York City	212-657-7478
Medical emergency number	212-657-4357 (6-HELP)
388 Greenwich St., 5 th Floor, New York City	212-816-1460
Medical emergency number	212-816-1300
One Court Square, 9 th Floor, Zone 7, Long Island City	718-248-2709
Medical emergency number	718-248-4357 (4-HELP)
San Antonio, TX	
100 Citibank Drive, Bldg. 3	210-357-8275

CITI HEALTH AND FITNESS CENTERS	
Florida	
14000 Citicards Way, Bldg. A, Jacksonville	904-954-2630
3800 Citibank Center, Tampa	813-604-4348
Warren, NJ	
283 King George Road	908-563-9533
New York City	
388 Greenwich St., 5 th Floor, New York City	212-816-0523
One Court Square, 5 th Floor, Long Island City	718-248-9571
Getzville, NY	
580 CrossPoint Pkwy.	716-730-7926
Texas	
100 Citibank Drive, San Antonio	210-677-6991
6400 Las Colinas Blvd, Irving	972-653-8890
Blue Ash, OH	
9997 Carver Road	574-993-1032
Meridian, ID	
2200 South Cobalt Way	208-822-2331
Elk Grove Village, IL	
50 Northwest Point Blvd	224-222-2509

CITI HEALTH AND FITNESS CENTERS	
Florence, KY	
4600 Houston Road	859-283-3882
McLeansville, NC	
5450 Millstream Road	336-522-1702
Hagerstown, MD	
14700 Citicorp Drive	301-714-5738
Las Vegas, NV	
8725 W. Sahara Blvd.	702-797-4855
Sioux Falls, SD	
701 East 60 th St. N	605-331-1922

Citi Benefits